

Research Ranks as a Critical Factor when Faced With Collision Repair Needs After an Accident

Don's Auto Body, located in St. Charles, MO, encourages consumers to research repair centers to ensure the vehicle is with a trusted, respectable, and highly-skilled repair team.

After an accident, it is important to report it promptly to your insurance company or agent, even if the accident is considered minor. Although money for vehicle repairs may be coming from the insurance companies, the consumer has control over the repair process. "The vehicle owner has the option to choose the repair center," says Dave Tritz, Owner of Don's Auto Body, "Simply state to the insurance claim adjuster that you have a repair center that you choose to use." From there the process varies from insurance companies as many require an appraiser to inspect the damage or ask for a copy of the estimate from the repair center along with a photo to review.

To ensure vehicles are with a trusted collision repair team, it is important to do some research. First, check with the Better Business Bureau or insurance agents throughout the area for any feedback. Second, ask questions about what is being done to the vehicle and what other options are available, meaning why one repair versus another or replacement of a part rather than repair. In addition, ask what types of parts are being used in the repair process and how that may affect the quality of the repair. Inquire about the warranty on the repairs, what is covered and by whom and for how long of a time period. Lastly, speak with friends or co-workers to see if they have had a positive experience with the repair center. "Bottom line is that a consumer should feel comfortable with the repair center," says Dave.

If you were recently involved in an accident or have other body repair needs, contact Don's Auto Body for a collision damage report or accident consultation by calling 636.946.8949. If needed, they can also help assist you with insurance claims.

Don's Auto Body has been a trusted leader in collision repair for the past 40 years. Their commitment to customer satisfaction and quality repair remains a number one priority. Don's Auto Body is located at 1420 North Second Street, Saint Charles, MO, 63301. For more information on Don's Auto Body, please visit www.donscollisionrepair.com.



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